

PATRON/PARENT CONCERNS

From time to time patrons or parents of the district will have concerns regarding various aspects of the school, such as board policies, administrative rules and teacher practices. The Board of Education establishes the following procedure to help resolve conflicts and communicate with parents and patrons in an appropriate and effective manner.

When a concern arises, please contact the school and request to speak to the person with the best opportunity to have accurate information regarding your concern and is most likely to help resolve the concern. For example, if your concern is in regards to a classroom situation please request to speak with the teacher; if your concern is regarding an athletic situation, please request to speak with the coach then activities director if warranted. When the concern involves students, the Board requests the parent/guardian and student meet with the appropriate school personnel to address the issue. In this way, all parties involved have an opportunity to convey their viewpoints.

The Board of Education believes the best manner in which to resolve concerns is to utilize a chain of command. The following chain of command is established for our school district:

Level 1: Teacher, Counselor, Coach or Activities Director

Level 2: Elementary or Secondary Principal

Level 3: Superintendent of Schools

Level 4: Board of Education

It is the responsibility of all teachers, administrators and Board of Education members to direct patrons and parent concerns to the appropriate level. Should the patron or parent concern not be resolved at the initial level it remains the responsibility of school personnel to inform the patron or parent of their opportunity to appeal to the next level in the chain of command to further discuss the concern.